

H2O | Blockchain + Global Relief

Privacy Policy

Effective Date: 07-17-2026

This Privacy Policy explains how **H2O | Blockchain + Global Relief** — including H2O Global Relief, H2O Pure, H2O Tech.io, and Ikizere ("H2O," "we," "us") — collects, uses, shares, and protects information when you visit our websites, donate, create a wallet, purchase products, or otherwise use our Services.

1. Information We Collect

- Identity and contact information you provide, such as name, email, phone, and mailing address.
- Donation and transaction information, including payment details (processed by third-party processors), donation amount, and history.
- Digital wallet and blockchain information, such as public wallet addresses and on-chain transaction records. Blockchain transaction data is inherently public and not fully within our control.
- Account and platform data, such as login credentials, preferences, and usage activity.
- Device and technical data, such as IP address, browser type, and cookies.
- Information from partners or verification providers used for identity verification (KYC) where legally required.

2. How We Use Information

- To process donations, orders, and transactions, and to issue receipts or records.
- To create and secure user accounts and digital wallets.
- To comply with legal, tax, anti-money-laundering, and sanctions obligations.
- To communicate about programs, products, impact reporting, and account activity.
- To improve our Services, prevent fraud, and maintain platform security.
- To fulfill our humanitarian mission, including tracking fund flow via blockchain for transparency purposes.

3. How We Share Information

We do not sell personal information. We may share information with:

- Payment processors, wallet providers, and blockchain infrastructure partners needed to complete transactions.
- Service providers who support hosting, analytics, communications, or product fulfillment, under confidentiality obligations.
- Regulators or authorities where required by law, subpoena, or to prevent fraud, illegal activity, or harm.
- Successors in the event of a merger, acquisition, or reorganization of H2O or its affiliated brands.

Note: information recorded on a public blockchain (such as wallet addresses and transaction history) is inherently visible to the public and is not something H2O can delete or fully control once recorded.

4. Cookies and Tracking

Our websites may use cookies and similar technologies to operate the site, remember preferences, and understand usage. You can control cookies through your browser settings; disabling them may limit some site functionality.

5. Data Retention

We retain personal information as long as needed to provide the Services, meet legal and tax obligations (including donation and financial records), and resolve disputes, after which it is deleted or anonymized where feasible. On-chain records cannot be retroactively deleted.

6. Data Security

We use administrative, technical, and physical safeguards designed to protect personal information. No system is completely secure, and we cannot guarantee absolute security, particularly for information transmitted over public blockchain networks.

7. Your Rights and Choices

- You may access, correct, or request deletion of personal information we hold, subject to legal recordkeeping requirements.
- You may opt out of marketing communications at any time.
- Depending on your location, you may have additional rights under laws such as the GDPR or CCPA/CPRA.

To exercise these rights, contact us using the details in Section 10.

8. Children's Privacy

Our Services are not directed to children under 13 (or the relevant minimum age in your jurisdiction), and we do not knowingly collect their personal information.

9. International Transfers

Because H2O supports humanitarian programs and blockchain infrastructure across borders, information may be processed or stored in countries other than your own, with appropriate safeguards where required by law.

10. Contact Us

For privacy questions or requests, contact castle@h2otech.io.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be posted with a revised effective date..